

Services note

Let ABB take care of your drives maintenance with Total Drive Care*



ABB's Total Drive Care* service matches ABB's range of services to customer's needs 100 percent. The Total Drive Care* package allows you to choose from five services to ensure you optimise your production. Let ABB take care of your drives maintenance whilst you focus on your core business.

Service highlights

A summary of the services provided by ABB's Total Drive Care* package:

- Complete care
 - Covers all repair and preventive maintenance materials using genuine factory certified parts
- Emergency response
 - Customers choose the required response time from six hours to 24 hours
- Spares access
 - Preferential access to ABB UK spares inventory

- Telephone support
 - Access to experienced and qualified local ABB engineers 24 hours a day
- Annual maintenance
 - Regular maintenance visits in line with ABB's maintenance schedule
- 24/7 support
 - Optional additional service which can be added to all of the services above, if required

Contract

ABB's Total Drive Care* contract runs for 12 months and is invoiced quarterly. At the end of 12 months the contract will be renewed automatically and there is the option to include additional drives. Contracts with longer fixed periods are also available. You can choose all five services or pick and choose the services that suit you. Whatever services you select, you have the option of having 24/7 support.

Free lifecycle plan

If you can supply us with the serial numbers, types and quantities of drives on your site ABB will construct a lifecycle plan and maintenance schedule for your drives and discuss a relevant proposal with you.

ABB is one of the world's leading manufacturers of drives so you can be sure the service you will receive will be second to none.

To discuss Total Drive Care* please contact:

Northern Region - John Eaton 07753 577766
Southern Region - Ivan Kinov 07713 068437

*Service only available in the UK

For more information please contact:

www.abb.com/drivesservices